

TLP Support Points

Pay-as-you-go for your IT Services!

Avoid costly contracts and long term commitments

If you don't want to be tied into potentially expensive long term contracts that are overkill for your business, invest in TLP Support Points with only the amount you need and can afford.

Only pay for what you use

Once you have purchased your TLP Support Points, you only use them when you need to. That way, you don't spend more than you have to on IT Support that you won't receive.

Discounted labour charges for TLP Support Point Customers

TLP Support Point customers pay less per hour than non-contract customers, meaning you get the best value when you need IT Support.

Affordable and Scalable

Whether you have 2 staff or 100, you will find TLP Points can provide the security for your IT requirements allowing your IT spend to grow with your requirement.

**Prices start at £275.00 for
10 TLP Support Points**



Onsite Support

4 Points = 1st Hour inc.
Callout Charge

1 Point per half hour there-
after



Remote Support

1 Point per half hour labour
for telephone support and
remote support



Only spend what you need
to spend on your IT Support



TLP Technology Ltd

Support Points Pricing 2017

Remote Support

1 Point per Half Hour

On-Site Support

Callout Charge = 4 Points (inc. First Hour labour)

1 Point per Half Hour thereafter

Points	Cost	Hours	Price Per Point
10	£275	5	£27.50
20	£550	10	£27.50
32	£825	16	£25.79
44	£1,100	22	£25.00
56	£1,375	28	£24.56
68	£1,650	34	£24.27

Points are valid for 12 months. All prices are exclusive of VAT.

Silver
Microsoft Partner